

Notes for disabled travellers to Sark.

TRAVEL

Please also see the “Notes” at the end of this leaflet.

Boats

Isle of Sark Shipping Company from Guernsey:

Due to the design of the company's vessels there are no facilities for disabled passengers on board. Access for embarkation and disembarkation of the vessels in both Guernsey and Sark is via a number of steps and, because of the large tidal range of the Channel Islands, this can be up to 3 landings of approx 25 steps per landing. For insurance reasons Company staff are unable to carry wheelchair bound passengers up or down the steps or on or off its vessels. Company staff will give assistance to disabled persons who are able to walk up or down the steps.

Manche Iles from France and Jersey:

The same details of embarkation and disembarkation apply. As Manche Iles use three different ships please contact them for details of on board facilities (tel: 01534 880756).

The tractor-bus

The tractor bus will take the lightweight foldup wheelchairs when possible. For heavier electric wheelchairs it is best to contact the tourist office (01481 832345) to arrange for a tractor to bring the wheelchair plus person up the hill.

Carriages

Carriages will start and finish their tours from the Collenette (the crossroads at the top of Harbour Hill).

Although the carriages are not able to take wheelchairs on board, they are able to take disabled people. The ability to have a guided tour, and see the island from a high vantage point, will generally outweigh the inability to get on and off at the different viewpoints.

Toilets in Sark

There are toilets at the Harbour (one is fitted out for wheelchair users), at the Bel Air (at the top of Harbour Hill), The Visitor Centre, at the Island Hall and The Old Island Hall (near the centre of the island.) There is a disabled facility at the Harbour Toilets, The Bel Air and The New Island Hall.

The toilets are normally open during the day so no keys are necessary.

HOTELS

Aval du Creux

Wheelchair Access

No bathrooms for the disabled - there are showers but no seat in the showers. There is a ground floor bedroom but there are two small steps. A board ramp is available to put over steps.

Dogs

No dogs are allowed.

Dixcart

Wheelchair Access

There are ground floor rooms but they are not purpose built for disabled access. There are steps everywhere, but there are always willing staff.

Dogs

Dogs are not allowed in the Dixcart.

Petit Champ

Wheelchair Access

There are steps everywhere, the doors are not wide, but the staff are helpful.

Dogs

No dogs are allowed due to the proximity of an adjoining farm.

Stocks

Wheelchair Access

There are three ground floor rooms, and steps everywhere (two steps to Reception, two steps to the Bar, two steps to the restaurant). There are no ground floor toilets - these are on the first floor, and there is no lift. There are no disabled toilets or wide doors, but the staff are very helpful.

Dogs

Dogs are allowed if well behaved, and the owner supplies their dog's bedding and food. A small charge is made.

La Sablonnerie

Wheelchair Access

It is possible to get into the restaurant with a wheelchair. A cottage will be allocated if possible, but there are no pulleys or handles in the bathrooms. The staff will be as helpful as they can.

Dogs

Dogs are allowed.

This is not an exhaustive list of facilities or accommodation. Channel Islanders are usually very helpful by nature and most obstacles can be overcome with patience and a sense of humour. If you would like to add your experiences and comments to this information leaflet, please contact the Sark Tourist Information Office on 01481 832345 or via the web on **www.sark.info**.

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